



5935 East Andrew Johnson Highway  
Post Office Box 450  
Russellville, Tennessee 37860  
Phone: (423) 586-2232 Fax: (423) 585-5150

### **THEFT OF SERVICE (Fees, adjustments, and other payments)**

“In addition, the customer will be immediately issued a Notice of Violation. After issuance of the Notice of Violation, the customer will have three (3) business days to respond to said violation(s). On the fourth day, the District will disconnect service at said property until:

- (a) the item(s) relating to the Notice of Violation have been resolved in mediation between the District Manager and customer, or
- (b) mediation between the District Manager and customer have been resolved and a \$250.00 violation payment, service call charge of \$15.00, total labor charge of \$50.00 and any replacement parts required for reconnection and/or repair.

Replacement part costs are as follows:

- a) Locking Device \$25.00
- b) Replacement of yoke \$ 150.00
- c) Cock or Angle Valve \$100.00

A second Notice of Violation will result in the permanent loss of service.

Date of Approval: March 25, 2009

Effective Date: March 26, 2009

**Russellville-Whitesburg Utility District Board of Commissioners**